

QUALIFICATIONS FOR HOMEBOUND SERVICES

The mission of Homebound Services is to provide library materials and services to eligible residents of Kenton County who are unable to visit the library. We individually evaluate each person interested in the service. Residents of Kenton County qualify for Homebound Services if:

- They have a disability or medical condition which precludes them from visiting a library. **A note of medical confirmation stating these limitations may be required.**
- They are a caretaker of a person with a disability or medical condition and their caretaking schedule precludes them from visiting a library.

A Kenton county resident qualifies for the service regardless of whether the limitations mentioned above are either short term or long term. We appreciate a prompt notice of any participant currently enrolled in the program who may now be able to visit the library.

Services are provided without regard to age, race, gender, religion, national origin, disability, sexual orientation, income or other legally protected status.

Services are provided at no charge to the patron.

EMERGENCY CLOSING AND CANCELLATION POLICY

In extreme weather emergencies, when Kenton County Public Schools are closed or a Kenton County Level 2 or Level 3 Emergency has been declared, Homebound visits should be considered cancelled for the day or for the duration of the Level 2 or 3 Emergency. When the Library is open, but certain weather conditions make it difficult for a Homebound visit, reasonable allowances must be made for schedule changes. Patrons and/or centers will be notified if the Homebound visit has to be rescheduled or cancelled.

PEST CONTROL

If you are experiencing a bedbug or other pest problems please let the Homebound department know, so we can treat your library materials before they are returned to library shelves. All cases of bedbug issues will be kept confidential.

You can contact us at 859-962-4062 or email us at homebound@kentonlibrary.org.