December 2021 Partner of the Month

Our December Partner of the Month is the <u>Kenton County Public Library (KCPL)</u> in northern Kentucky, one of the few ALA 5-Star library systems in the southeast U.S. A Partner since 2019, KCPL's three branches serve everyone in the community by creating lifelong readers and learners and inspiring imagination through a wide variety of resources and services.

"Workforce development has been a strategic goal of the library for many years, and the Grow with Google Partner Program has allowed us to help many people lacking digital literacy skills to get on their feet," says Natalie Ruppert, manager of the Career and Job Services Division.



Dawn Shoemaker Career Navigator



Pam Baker Information Technologist



Nancy Knauf Career Navigator



Michelle Mueller Reference Librarian

KCPL has hosted over 90 Grow with Google workshops for job seekers and small businesses to date, and has trained close to 900 people on Google tools. The library advertises the workshops through their printed calendar, on their social media channels, and with flyers distributed to their community partners. The most popular workshops have been "Power Your Job Search with Google Tools," "Digital Skills for Everyday Tasks," "Improve Your Resume with Practical Strategies," and "Communicate with Google Calendar and Gmail."

KCPL staff involved in teaching the workshops include Reference Librarian Michelle Mueller, Career Navigators Nancy Knauf and Dawn Shoemaker, and Information Technologist Pam Baker. They appreciate how easy it is to access Google's digital literacy content for the various trainings, and the flexibility of being able to talk about additional library resources, like books, within the Google curriculum.

Natalie points out, "We've had many professionals who were downsized during the pandemic attend the classes to update and grow their skills with Google products. And KCPL is now an access point for our Kentucky American Job Center services, so we expect to increase participation as unemployed workers are referred to our Grow with Google workshops."

Thank you, Kenton County Public Library, for providing such a comprehensive program of training and resources to grow the digital literacy of your community!





